



EXPECTATIONS WHEN DEALING WITH REFINISHED CABINETS

Please initial beside each statement to indicate that you have read and understand what is to be expected and acknowledge our limitations as refinishers.

_____ At *Cabinet Paint by design*, we refinish cabinets using water based industrial coatings imported _____ from Italy. This is a durable coating and will last a long time if taken care of. Note: It is not an indestructible coating and it can chip or scratch just as manufactured cabinets would if heavily abused. We do offer our customers one free hour of touch-up per year for three years after completion of the kitchen.

_____ The majority of doors we refinish are five-panel doors created for movement. We do not caulk doors because over time it will result in failure. Instead, we do our best to create clean lines where the middle panel meets the stiles and rails. Because wood contracts in the winter time, you may notice a slight line where the panel meets the stiles and rails. You can help to prevent the expansion and contracting of these doors by regulating the temperature and humidity in your home.

_____ Open grain doors and doors with knots and other natural wood imperfections require more work to fill the pores and help to create a smooth surface. We will do three coats of primer and two coats of pigmented polyurethane on the front of these doors which will provide a beautiful finish, but there will still be some grain showing. If you're looking for a completely smooth manufactured look, we would suggest looking at replacing the doors with a closed grain substrate.

_____ We use low-tack painters tape and proactive paper/cloth to protect your floors. Low-tack painters tape should not cause any issues and does a nice job to protect the floors, however, a floor finish that is damaged by low- tack painters tape is a sign of a failed finish and is the liability of the flooring contractor and not *Cabinet Paint by design*.

_____ There may be imperfections that are not noticeable when the cabinets are dark. However, when transitioning to a light color or a white, those imperfections can stand out. Some of these imperfections may include but are not limited to doors warping, large gaps where cabinets meet the walls or ceiling, cabinet boxes not being square and alignment issues due to improperly installed cabinets. On installation day, we do our best to make sure everything within our control is perfect for our clients but want to make you aware that there are some things that are out of our control with regards to the actual structure of the cabinets.

_____ If there are functional issues with current hardware, we can replace and order new. If you choose to keep existing hardware, understand that the conditions of that hardware will not change when we refinish the doors and drawers and if there are existing issues, they will continue to occur in the future.

_____ Specialty finishes are done by hand and are artistic enhancements designed to give the cabinets a unique, high-end look. Because these finishes are completed by hand, every door and drawer will not match perfectly but rather will have subtle variations making the end product flow without looking forced.

I have read, understand and acknowledge the limitations of Cabinet Paint by design in relation to refinishing cabinets.

Customer Name

Customer Signature

Date